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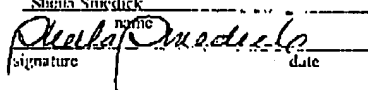
JUL 23 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT:	ELIZABETH ANN BEAMON)	
SERIAL NO.:	09/728,195)	
FILED:	November 30, 2000)	ART UNIT
)	2643
FOR:	UTILITIES MODULE FOR)	EXAMINER:
	PROACTIVE MAINTENANCE)	Tran,
	APPLICATION)	Quoc D.

OFFICIAL

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Shirley Sordick

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RESPONSE TO OFFICE ACTION

Applicant respectfully requests entry of the following remarks contained herein in response to the Office Action mailed on May 25, 2004. Applicant respectfully submits that the remarks contained herein place the instant application in condition for allowance.